## **ACCOR IT'S ALL GOOD CAMPAIGN Terms & Conditions**

\*By booking this offer, the customer agrees to having read and accepted the following conditions:

The "It's All Good" flexible rate is valid for bookings made at participating hotels in Australia and New Zealand made between 12:01am on 8 March 2021 (AEDT) and 11:59pm on 7 June 2021 (AEST) (both dates inclusive) for stays up to 13 months from booking date ("Stay Period"). Guests whose bookings commence during the Stay Period and continue after the date which is 13 months from the booking date, subject to these terms and conditions, will not receive the flexible rate for that part of their booking which is not during the Stay Period.

There is a limited allocation of rooms on limited days for sale at the "It's All Good" flexible rate, and the rate is subject to black-out dates and availability at the time of booking. Rooms in a participating hotel in excess of this allocation will <u>not</u> be available at the "It's All Good" flexible rate.

Where the "It's All Good" flexible rate is available, the rate will be shown at the time of booking. The "It's All Good" flexible rate is the best available flexible rate at the relevant participating SO, Sofitel, Pullman, MGallery, Art Series, Peppers, Movenpick, Quay West, The Sebel, Swissotel, Grand Mercure, Mantra, Novotel, Mercure, Breakfree, Tribe, ibis, ibis Styles and ibis Budget hotels in Australia and New Zealand when booked through all.accor.com. Please note conditions with respect to the "It's All Good" flexible rate are set out in these terms and conditions.

Minimum stay length to qualify for the "It's All Good" flexible rate may vary between hotels.

Accor Plus members are eligible to receive their 10% discount on room rate for all rooms booked on the 'the "It's All Good" flexible rate.

Payment for a stay must be guaranteed by credit card at the time of booking but no pre-payment is required under the "It's All Good" flexible rate. The credit card used for booking must be presented at reception upon the guest's arrival. For selected properties, bookings must be cancelled minimum 7 days prior arrival. Beyond that time, the first night will be charged. For others there is no cancellation charge if cancelled up to 18.00 (local time) on the booked date of arrival. Please refer to the pricing conditions to identify the cancellation policy for that hotel, and determine if you will be charge for the first night of your stay.

This offer cannot be used in conjunction with other offers or discounts unless in accordance with these terms and conditions.

Prices are quoted in local AUD currency (as stipulated at the time of booking) and are inclusive of all local taxes unless otherwise stipulated. Exchange rates are given for information purposes only and are non-binding. Currency applicable to the transaction and charged to your credit card are confirmed upon booking.

At the time of booking, if the "It's All Good" flexible rate is not available for the dates requested, another public rate will be suggested automatically on the rate screen.

## **ALLSAFE**

We have introduced intensified hygiene & prevention measures to ensure your safety. The ALLSAFE label verified by Clifton represents our new elevated cleanliness protocols and standards and provides assurance that these standards have been met in our hotels.

To learn more about this program, click here.